ARIZONA STATE UNIVERSITY

April 18, 2018

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ADDENDUM 1

RFP 341803 Data Governance and Stewardship

Please note the following answers to questions that were asked prior to the deadline for inquiries date of 04/17/18 at 3:00 P.M., MST.

Q1: Technical metadata - Please list the tools and technologies from which the technical assets are to be imported to Governance tool.
A1: ASU generates data from a number of source systems that will be ingested into a data governance platform. The primary applications include (but are not limited to):
- Workday Financial
- PeopleSoft Campus Solutions and HCM
- Blackboard Learn
- Salesforce Enterprise

Q2: Would the Governance tool be installed on-premise?
A2: We will consider both on-premise and hosted solutions.

Q3: In Section 5.2 under Platform Expectations - “Describe how your company will support ASU’s business intelligence and analytics with the implementation of their Data Governance platform.” Please provide a list of software products that constitutes to “ASU’s business intelligence and analytics”. The answer to this question will help us to propose a suitable DG product that provides end to-end data lineage, which is another key requirement, outlined in the RFP (i.e. product able to interpret logic in data management tools).
A3: ASU currently uses Hyperion, Toad DataPoint and Tableau (desktop and server) to access our various source systems and databases for reporting purposes.

Data is currently stored in a number of locations:
- Enterprise data warehouse (currently in Oracle, running parallel in Amazon RedShift)
- Oracle and Sybase relational databases
- A variety of MySQL databases

Q4: How is user access (users and groups) managed at ASU with data management systems?
A4: ASU uses an in-house application called EDNA (Electronic Dynamic Network Access) to manage identity and access control, in conjunction with the PeopleSoft HCM module. Either EDNA or PeopleSoft accounts are used for to grant access to IT services or systems based on user access roles.

Q5: What are your operational efficiency pain points? (“Operational efficiencies” mentioned on pg. 4 of the RFP).
A5: The main points we are seeking to address are:
- The ability of our data user community to locate where the data resides that they need
- The linking of data elements that are related so that users can locate all the data they need
- The ability to define both technical metadata and functional data glossaries for our data sources
- The ability to define a workflow process for approving access to data sources
• The ability to classify data sources appropriately according to our ISO data classification matrix

Q6: Can you list or specify any of ASU's “strategic objectives” (mentioned on pg. 4 of the RFP .PDF).
A6: Please refer to:
  • https://www.asu.edu/about/charter-mission-and-values
  • https://uto.asu.edu/data-governance

Q7: What data transparency regulations is ASU trying to comply with (e.g., GDPR?)
A7: ASU is working to become GDPR-compliant. We also as a state institution are subject to FOIA requests.

Q8: Can you elaborate or describe your current data architecture and applications that your development team(s) currently utilize?
A8: ASU generates data from a number of source systems that will be ingested into a data governance platform. The primary applications include (but are not limited to):
  • Workday Financial
  • PeopleSoft Campus Solutions and HCM
  • Blackboard Learn
  • Salesforce Enterprise

Q9: Does ASU currently have a Data Governance organization? And if so, what key roles have been defined (i.e., Data Steward, Data Custodian)?
A9: Please refer to our Data Governance website: https://uto.asu.edu/data-governance

Q10: Is there an approved budget for this project? What is an approximate date ASU is targeting for having a solution in place?
A10: Yes. Target implementation is as soon as possible.

Q11: Can you offer a more specific timeline for when ASU anticipates it will have finished conducting its review of RFP responses, and will be down-selecting potential vendors for oral presentations?
A11: ASU cannot commit to a specific timeline for the RFP process. Generally, after proposals are received by the bid-closing deadline, ASU evaluates each proposal within one month. Interviews would be conducted during the evaluation phase of the RFP process at ASU’s discretion.

Q12: Can you clarify or confirm whether the vendors who have received the RFP need to provide a response for the forms on pages 65-89?
A12: Section XIV of the RFP (pages 65-89) are intended for proposers to understand ASU’s security review processes for all software and technology tools used by the University. The vendor will need to understand and agree to ASU’s requirements for a security assessment if they are awarded this contract. The proposer does not need to respond to these forms in their proposal submittal. They are included in this RFP only as a reference.

Q13: We noted that ASU is asking for 6 Administrative licenses (pg. 13 of the RFP); can you clarify whether this RFP is a business-led or IT-led initiative?
A13: Both. The Data Governance team is based in the central IT organization, but this initiative is based on input from the business units, specifically the needs of the university-wide data consumer community. The administrative licenses are for individuals who will have the ability to add and modify content, but we will be seeking input from the wider campus community regarding content.
Please remember that Proposals are to be mailed or delivered to Arizona State University
Purchasing and Business Services 1551 S. Rural Rd. Tempe, AZ 85281, no later than 3:00 P.M.,
MST, 04/27/18.

If you have any questions regarding this notice, please contact me at 480-965-3849 or
Lorenzo.Espinoza@asu.edu. You may also find RFP 341803 and any updates at
http://www.asu.edu/purchasing/bids/index.html