February 4, 2019

ARIZONA STATE UNIVERSITY

ADDENDUM 3
RFP 341904 Computer Aided Dispatch, Records Management System, & Mobile Data System for the ASU Police Department

Please note the following answers to questions that were asked prior to the deadline for inquiries date of 02/07/19 at 3:00 P.M., MST.

Q1: Attachment 7 – Interface Functional Requirements.xlsx. Sections ACJIS/NCIC (item 20) and ACJIS/NCIC (item 42) both appear to reference ACIS and list duplicate functionality. Please confirm if these sections both reference the same ACIS/NCIC system and not a third, separate system.
A1: It is not a separate system, although it does govern the standards, guidelines, and policies used in the NCIC network, which connects to the ACIC.

Q2: Attachment 7 – Interface Functional Requirements.xlsx. In the “Other Integrations ASU PD is currently using” section, please specify the requested interface functionality for each of the systems listed in items 230 – 255.
A2: Items 230-255 are systems or programs that reside outside of the current CAD/RMS system. This section highlights systems used in our center that may allow for an API for future integration.

Q3: The RFP states that Electronic copies of Attachments 1 – 7 are to be provided in pdf and Microsoft Excel format on a flash drive. Should Attachments 1 – 7 also be printed and included in the paper copy?
A3: Yes, the proposer must provide printed copies of Attachments 1-7 as part of the hard copy of the proposal. The hard copy and the digital copy must mirror each other exactly. Per the requirements of the RFP, ASU expects the Excel files to also be included as separate files from the complete digital copy of the proposal for ease of evaluation.

Q4: The RFP states that confidential information shall be removed from the printed copy and placed in a separate envelope. Should confidential information be removed from the electronic copy and placed on a separate flash drive?
A4: Yes. Please provide the flash drive in the same envelope as the confidential information.

Q5: Closed-circuit cameras - Please clarify if an interface is being requested between the CAD and/or RMS and closed-circuit cameras.
A5: If possible, between CAD and the CCTV cameras.

Q6: How many dispatchers and call-takers does ASU have?
A6: 14 total. Our dispatchers are trained to perform both call taking and radio dispatching duties.

Q7: How many annual calls for service does ASU get for all campuses?
A7: For 2018, we had approximately 88,121 calls for service.

Q8: How is crash reporting done currently? Which system is used?
A8: Our crash reports are completed manually. They are eventually turned into a PDF and attached to a case. The system we use is AEGiS (Tyler New World RMS).

Q9: How long does the ASU Police Department hold people if they are booked?
A9: We have a temporary holding facility, and the duration of someone’s stay depends on the case. Officers try to keep it under two hours. It can be anywhere from few minutes to several hours before officers take them to the county jail. (Juveniles are not held longer than six hours.)

Q10: Who is the provider of the Emergency Alert System?
A10: LiveSafe.

Please remember that Proposals are to be mailed or delivered to Arizona State University Purchasing and Business Services 1551 S. Rural Rd. Tempe, AZ 85281, no later than 3:00 P.M., MST, 02/22/19.

If you have any questions regarding this notice, please contact me at 480-965-3849 or Lorenzo.Espinoza@asu.edu. You may also find RFP 341904 and any updates at http://www.asu.edu/purchasing/bids/index.html