February 7, 2019

ARIZONA STATE UNIVERSITY

ADDENDUM 4

RFP 341904 Computer Aided Dispatch, Records Management System, & Mobile Data System for the ASU Police Department

Please note the following answers to questions that were asked prior to the deadline for inquiries date of 02/07/19 at 3:00 P.M., MST.

Q1: VPAT Template. On page 12 of 29, the “Included in Report” column contains “Level AAA (No).” Does this indicate that Table3: Success Criteria, Level AAA of WCAG 2.0 Report does not need to be completed? Should vendors only complete table 1 and 2 of the WCAG Report?  
A1: The report should be completed. If the proposer does not meet or if it is not applicable, they would still complete that portion. This helps ASU understand the level of accessibility the product has. If the proposer is not sure how to complete it or not clear on what it is asking for, [https://www.w3.org/TR/WCAG20/#conformance-reqs](https://www.w3.org/TR/WCAG20/#conformance-reqs) can be a resource to review if needed. It is the WCAG 2.0 Guidelines that include explanations. It also includes what level of compliance something is when it is done correctly. It would not necessarily be required for a proposer to meet all the requirements at Level AAA, but is it strongly encouraged to report any claim of progress towards that level.

The attached PDF to this addendum is the VPAT Version 2.3 Dated December 2018 that must be provided within your proposal for the VPAT section of the RFP.

Q2: How many dispatchers are there? Do dispatchers perform entries into criminal databases? - We’d like to know how many dispatchers in total are there employed by ASU PD. And do dispatchers ever perform queries into NCIC, State, and Local criminal databases?  
A2: There are 14 total dispatchers: 4 Supervisors and 10 dispatchers. Each dispatcher and supervisor can perform queries into the Local, State and NCIC criminal databases.

Q3: Does anyone else in the department perform entries, if so how many devices are entries made from? - Do civilian or sworn officers make any entries into NCIC, State, and Local criminal databases? For example, updating information on a serialized item such as a firearm  
A3: Our dispatchers are civilian employees. Only dispatchers can enter, modify, clear and cancel items in the criminal justice databases. There are 6 workstations in the center where these tasks can be performed.

Q4: How many first responders does ASU dispatch? - How many sworn officers and sworn firefighters does ASU PD provide dispatch services for?  
A4: We only dispatch law enforcement and currently have 92 sworn officers.

Please remember that Proposals are to be mailed or delivered to Arizona State University Purchasing and Business Services 1551 S. Rural Rd. Tempe, AZ 85281, no later than 3:00 P.M., MST, 02/22/19.
If you have any questions regarding this notice, please contact me at 480-965-3849 or Lorenzo.Espinoza@asu.edu. You may also find RFP 341904 and any updates at http://www.asu.edu/purchasing/bids/index.html