

### **ASU Dashboards Demonstration**

- <http://corda.asu.edu/dashboardhome/>
- New CRM Support option
  - Open Cases by Age
  - Open Cases by Business Units
  - Open Cases by Provider Group
  - Cases by Source
    - # cases via phone, email, etc.
  - CRM Activities
    - rolling 12 month information
    - can see # cases created / closed by month
  - Case Search

### **Updates & Fixes**

- Testing
  - starts when SA stage is upgraded – to start testing as early as possible
  - developers will work alongside business analysts to do retrofits
  - SA test refreshed in December
    - production migration freeze from Tuesday, Dec 11<sup>th</sup> - Dec. 31st

### **HRIS Announcements**

- HRIS overpayment
- Changes in payroll need to be in by 12.12.07
- Contracts
- Leave Accruals – you won't lose vacation until end of 2008 now

### **Other Announcements**

- Nominations for February recognitions
- Admissions
  - at a critical processing point
  - focusing a lot on making sure system is stable
- DARS
  - doing a lot of work with eAdvisor
- Performance
  - tuition & financial aid use a lot of batch processes
  - using consulting help to look at this performance issue to run more quickly
- CedarCrestone Communication Center is being retired at end of month
  - generating own listservs