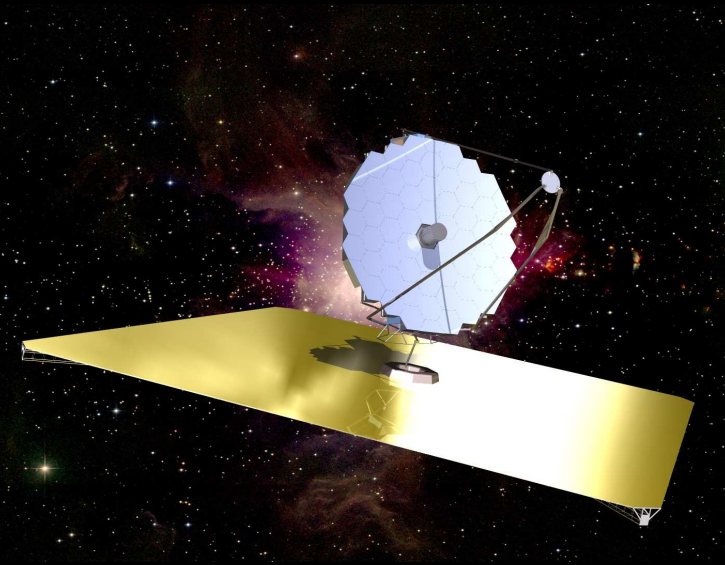
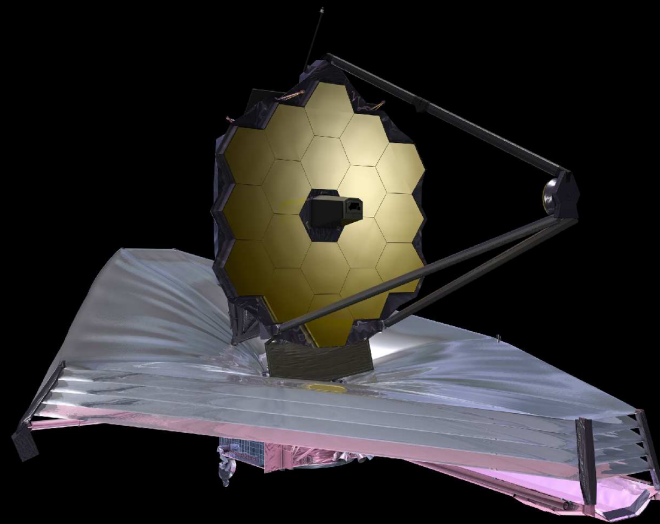


Lessons from JWST: What is required to make Mega-Science Projects succeed?

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Robert W. Smith (U. Alberta, Edmonton, Canada; HST& JWST historian)



Talk at the "ATLAST" Seminar Series, NASA Goddard Space Flight Center, Greenbelt, MD,

Wed May 7, 2014. All presented materials are ITAR-cleared. These are our opinions only, not necessarily NASA's or ASU's.

Outline: Lessons from JWST

(1) JWST Lessons: Mega-project lessons also apply to HST & Supercol-
lider. Key is that scale of efforts goes beyond what people are used to.

Mega-projects demand new rules, in particular regarding building and keep-
ing together a *strong Coalition* of project supporters and advocates.

Consumers Report: Very Good \Rightarrow Good \Rightarrow Neutral \Rightarrow Fair \Rightarrow Poor.

(A) Scientific/Astro-Community Lessons

(B) Technical Lessons

(C) Management/Budget/Schedule Lessons

(D) Political/Outreach Lessons

(2. Appendix) Synergy between 20–40 m telescopes (GMT/TMT/ELT)
and JWST: When $1 + 1 > 2$.

James Webb said in 1969: “In our pluralistic society, any major public undertaking requires for success a working consensus among diverse individuals, groups, and interests. A decision to do a large, complex job cannot simply be reached “at the top” and then carried through. Only through an intricate process can a major undertaking be gotten under way, and only through a continuation of that process can it be kept going.”

(See quotes in front of Robert Smith’s 1993 book: “The Space Telescope”).

Main message: Build and maintain a “Coalition” of strong project supporters for a “Mega-Project” .

A Mega-project not only has to be technically feasible, but it also must be and remain politically feasible.

Edmund Burke (1729–1797): “Those who carry on great public plans must be proof against the worst delays, the most mortifying disappointment, the most shocking insult, and what is worst of all, the presumptuous judgment of the ignorant upon their design. ”

Avoid: “History *teaches* us that mankind *learned* nothing from history” (G. W. F. Hegel 1832).

DISCLAIMERS:

(1) The materials below are our opinions only (Rogier Windhorst & Robert Smith's), not necessarily NASA's or our Universities' opinion.

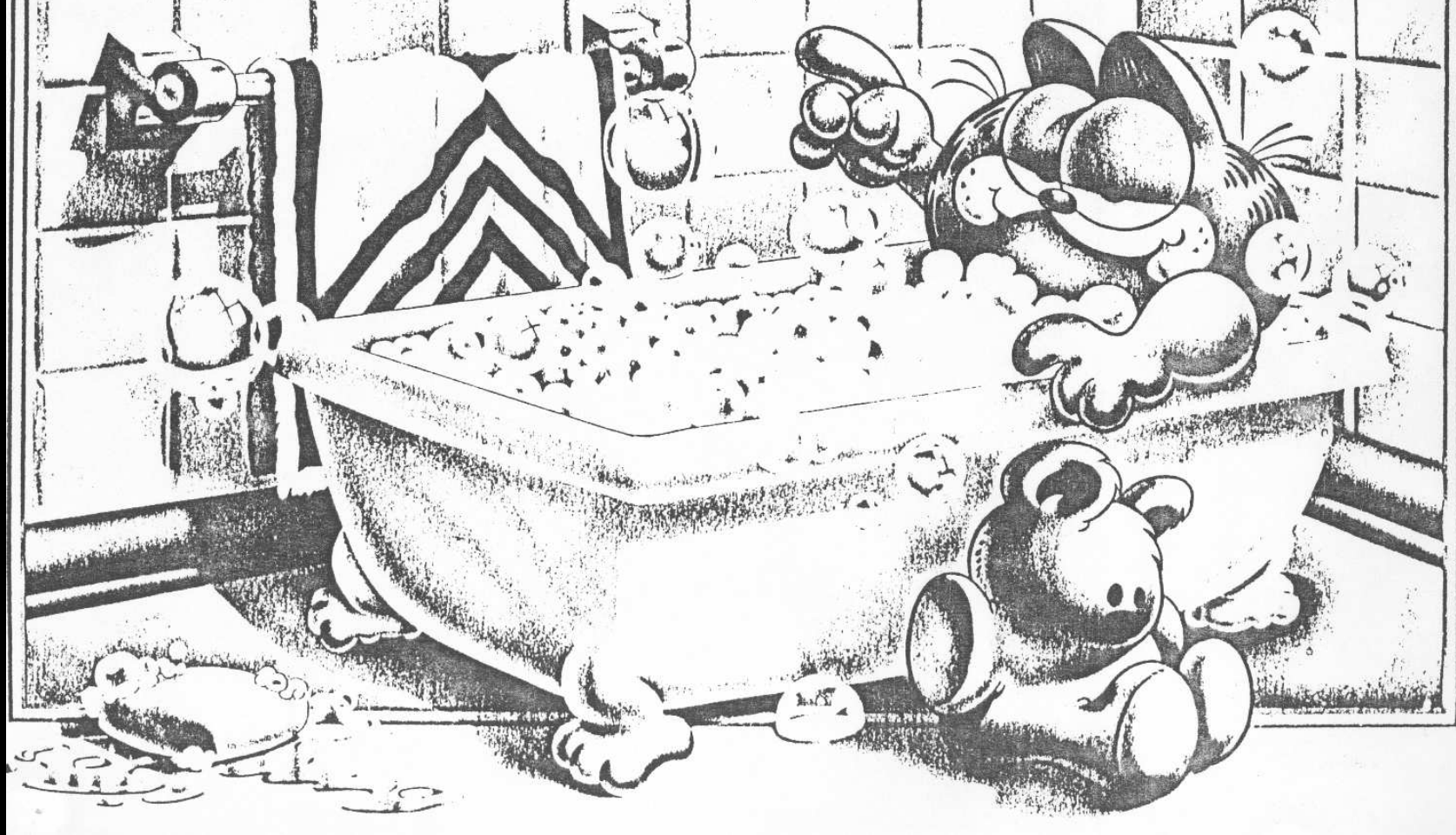
(2) When we get to *(D) Political Lessons* and suggest "One should", or "One should not", we do NOT imply to address civil servants. (I.e., only those individuals who are allowed to reach out to Congress should consider doing so, or should ever feel encouraged doing so).

(3) No NASA funds or resources are used to reach out to Congress, nor are University funds or resources used to reach out to State legislators.

(4) No ITAR sensitive materials are ever presented in outreach talks or activities for Mega-Projects, and certainly not in such talks given abroad.

(5) We are not here to judge, but to learn.

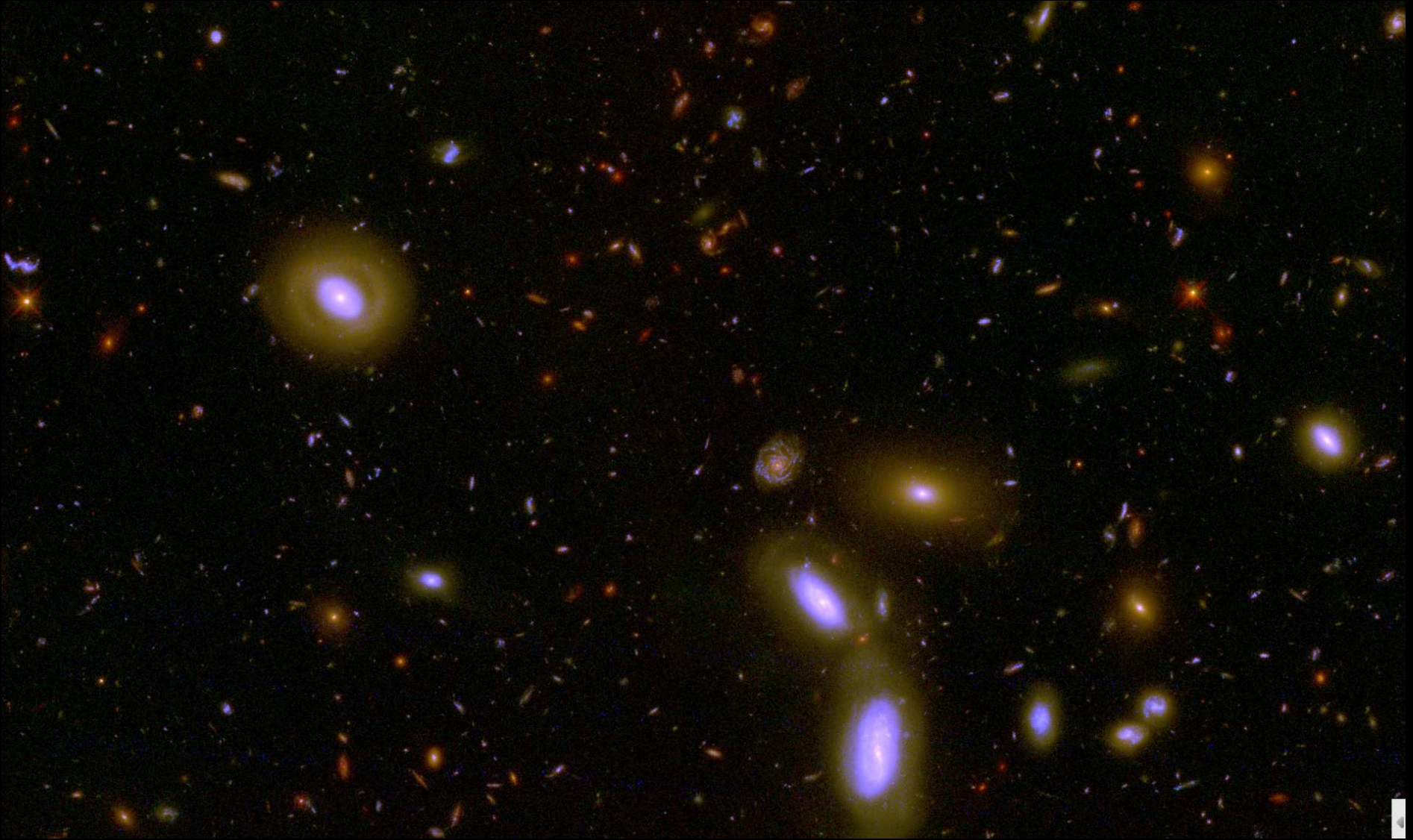
JWST is like a hot bath. It feels good while you're in it; but the longer you stay, the more wrinkled you get.



WARNING: Both Hubble and James Webb are 30–40⁺ year projects:
You will feel wrinkled before you know it ... :) (chart from Jim Westphal's office, 1987).

(1) JWST Lessons:

(Hubble WFC3 images, 10 years after it was “canceled” twice ...)



10 filters HST/WFC3 & ACS in ERS reaching $AB=26.5-27.0$ mag ($10-\sigma$) over 40 arcmin^2 at $0.07-0.15''$ FWHM from $0.2-1.7 \mu\text{m}$ (UVUBVizYJH).

JWST provides $0.05-0.2''$ FWHM images to $AB \simeq 31.5$ mag (1 nJy) at $1-5 \mu\text{m}$, and $0.2-1.2''$ FWHM at $5-29 \mu\text{m}$, tracing young+old SEDs & dust.

(A) Scientific/Astro-community lessons from JWST

For a Mega-project to succeed, make sure that you **DO**:

- 1) Have ($\gtrsim 1$) killer apps with full community support. (Be exciting enough that some dedicate most of their careers to make it happen).
- 2) Project is a must-do scientifically and cannot be done any other way.
- 3) Project highly ranked by community reviews/Decadal surveys.
- 4) Identify and highlight complementarity with other large facilities.
- 5) Still like the science and the project $\gtrsim 10$ –20 years later.
- 6) Offer project science and grant support to the whole community.
- 7) Keep *advocating* Mega-project to community until launch/first light.

(Bahcall and Spitzer said they had to “Sell” the HST Project to shepherd it through the approval process. We prefer to call it: “Advocate”! We must make all stakeholders aware of mission purpose and progress throughout its long life cycle).

(A) Scientific/Astro-community lessons from JWST

For a Mega-project to succeed, make sure that you **DON'T**:

1) Have community infighting (“My mission is better than yours” — One key reason for Supercollider (SSC) demise).

(John Mather: “Management levels above the Mega-project need to help avoid community infighting, and work with advisory groups to ensure that everyone can see the choices. Complete openness is the key”).

2) Have other projects canceled because of your Project, or perception thereof. Don't make enemies whenever possible.

3) Have science and grant support for a selected few.

4) Have GTO's be elite: they must serve & represent the community.

5) Ignore community input on project science priorities.

6) Ever ignore importance of great communication with U.S. patrons: Scientists, contractors, tax-payers, Congress, White House.

7) Ever ignore importance of great communication with foreign partners. (International projects are more robust politically, see e.g., SSC).

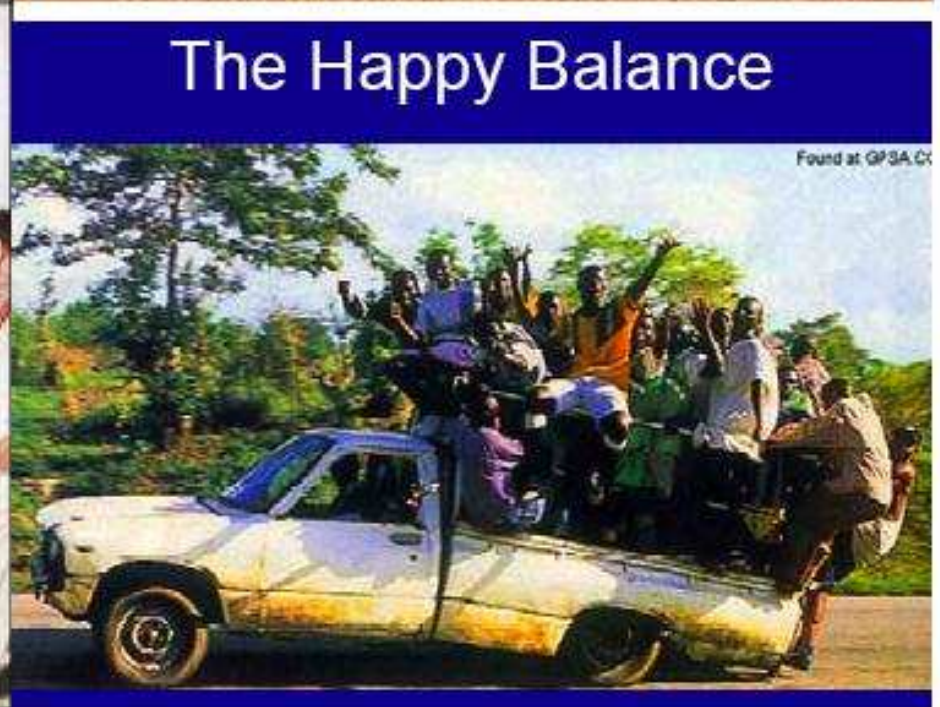
What the Scientists See:



What the Project Manager Sees:



The Happy Balance



Any (space) mission is a balance between what science demands, what technology can do, and what budget & schedule allows ... (courtesy Prof. Richard Ellis).

(B) Technical Lessons from the JWST Project

For a Mega-project to succeed, make sure that you **DO**:

- 1) Use advanced technologies being developed elsewhere, if possible.
- 2) Use latest proven technology where you can for killer science apps.
- 3) Know when not to select the most risky technologies.
- 4) Do your hardest technology development upfront. Have all critical components at TRL-6 before Mission Preliminary Design Review (PDR).
(Eric Smith: “Even after insuring TRL-6, you need to prove and test manufacturability of the technologies. Creation in a laboratory is not the same as proving something can be built reliably by industry.”)
- 5) Only design to specs you need and can afford to fabricate & test.
- 6) Test, test, and retest where needed.
- 7) Have strong central control of systems engineering.

(B) Technical Lessons from the JWST Project

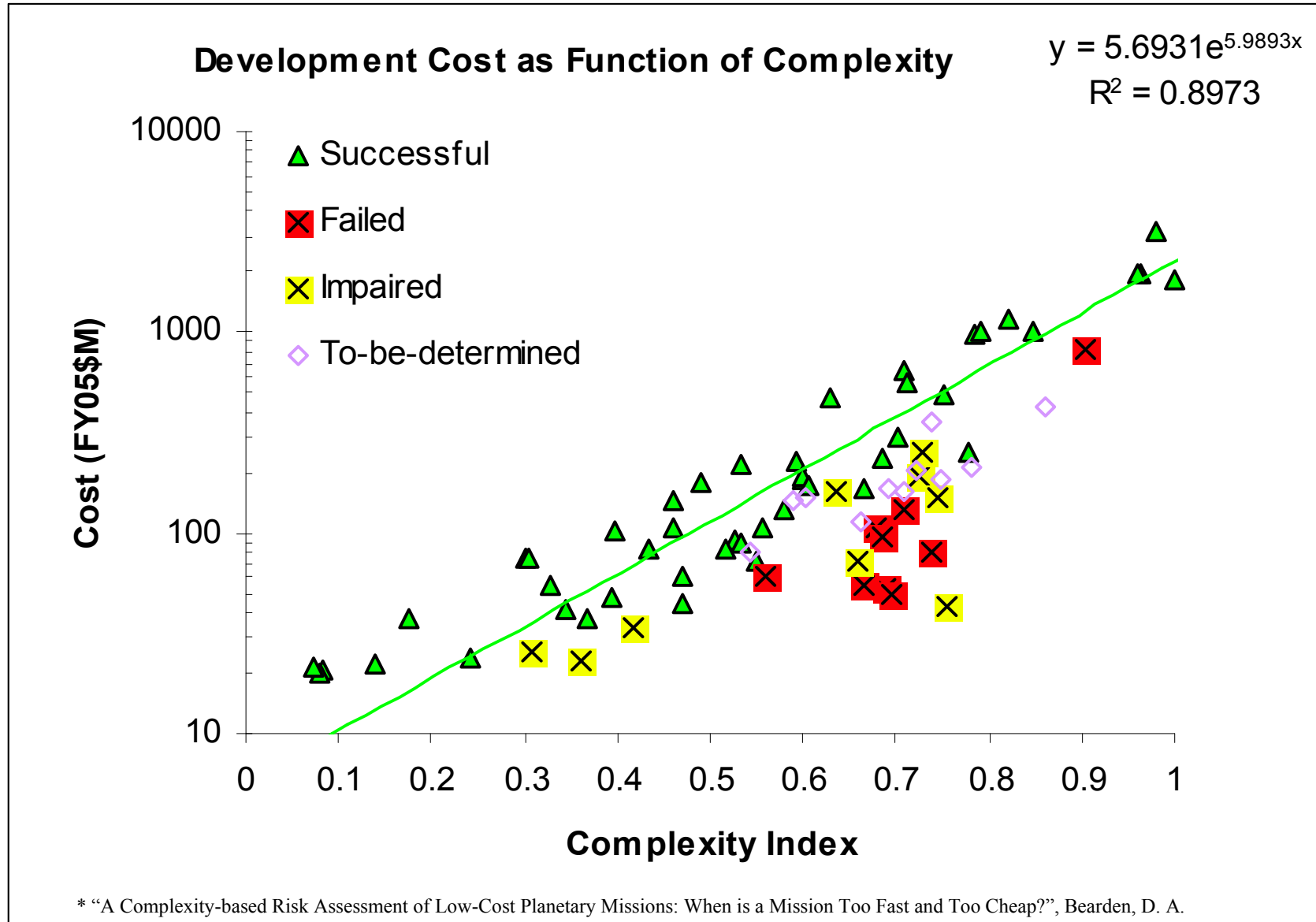
For a Mega-project to succeed, make sure that you **DON'T**:

- 1) Use technologies below TRL-6 at Mission PDR.
- 2) Defer project component PDR's or CDR's to well after Mission PDR or CDR, resp.
- 3) Do system tests whose outcome do not make you change course.
- 4) Ask for $1\mu\text{m}$ diffraction limit unless you must have & can afford it.
- 5) [If you can't afford $1\mu\text{m}$ JWST diffraction limit, HOLD ground at 2.0μ , AND insist best effort made at 1μ without being cost-driver.]
- 6) Allow scientists to change requirements after Phase A (unless to reduce risk).

Def: TRL-6 = "(Sub-)system model or prototyping demonstration in a relevant end-to-end environment (ground or space)."

Def: PDR = Preliminary, CDR = Critical Design Review.

When is a Mission Too Cheap?*



(C) Management/Budget/Schedule Lessons from JWST

For a Mega-project to succeed, make sure that you **DO**:

1) Have competent *AND* project-friendly management in *ALL* of NASA.

2) Make conservative full end-to-end budget before Mission CDR.

(John Mather: Need correct cost analysis before final commitments are made. NASA has the responsibility to get it right).

3) Make sure budgets are externally reviewed, and at $\gtrsim 80\%$ joint cost+schedule confidence level. (Could not do $\lesssim 2010$; Did so early 2011).

4) Plan & effectively use 25–30% (\$+schedule!) contingency each FY.

(Harley Thronson: “Corollary of (3)–(4): Although cost and schedule control must be introduced from the start, do not (cannot) undertake costing too early in the process.”)

5) Have a viable list of cost-saving and meaningful descopes.

(John Mather/Eric Smith: “Don’t overestimate the benefit of descopes. After a commitment is made (in Phase C/D), it is extremely expensive — and may be an international incident — to delete components that have been accepted into the mission. Scientists must learn to accept descopes in Phase A — the power-point phase — when they are still feasible, and often essential to have a mission survive.”)

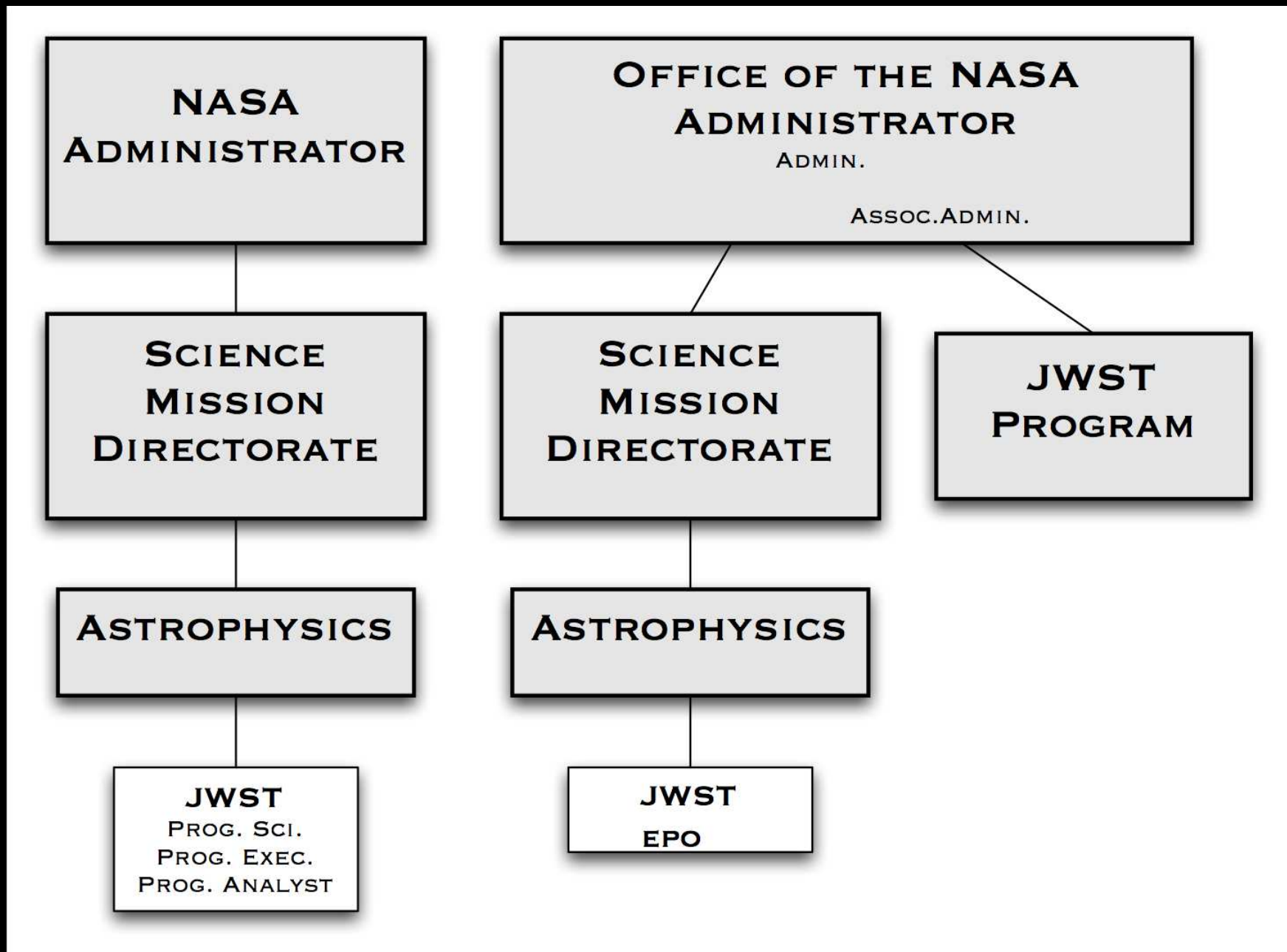
(C) Management/Budget/Schedule Lessons from JWST

For a Mega-project to succeed, make sure that you **DO** (cont):

- 6) Have great communication with all (sub-)contractors.
- 7) Put management pressure on contractors, when necessary.
- 8) Have best work-force from contractors for entire length of project.
- 9) Prioritize testing, and test extensively.
- 10) Carefully construct the incentives in your industrial contracts.

(Eric Smith: For-profit companies are very adept at insuring their teams win incentives. Hence, the Project contract needs to balance its incentives to get the best possible outcome in terms of both technical performance, cost *and* schedule).

How to launch JWST while minimizing impact on NASA Space Science?



NASA HQ Reorg: JWST budget no longer comes from SMD/ASD (Left); JWST was moved to be directly under the NASA Administrator (Right).

(C) Management/Budget/Schedule Lessons from JWST

For a Mega-project to succeed, make sure that you **DON'T**:

- 1) Advocate project with optimistic budget estimates.
(Lesson number 1 from HST: Don't buy in at bargain prices):

HST was 450 M\$ in FY78. At its 1990 launch, it was 1.5 B\$ *without* the Shuttle launch or servicing cost. Jean Oliver said: "When someone asks you: Can you build it for xx \$, the answer is invariably "Yes", and then folks go about making that work" (see Robert Smith's book).

(John Mather: "Our job includes communicating progress, and being as open with the world as possible. Eric Smith: Everyone is trying their best to understand the costs of things that have never before been attempted.)"

- 2) Cut project contingency to below critical mass (*i.e.* $\lesssim 25\text{-}30\%/FY$).

When project contingency is cut to below $\lesssim 25\text{-}30\%/FY$, Project managers have no choice but to defer essential tasks to next FY's, which can ruin the Project's long-term budget plan very quickly.

- 3) Try (or allow Contractors to try) to save funds by cutting corners.

(Eric Smith: If jobs are not properly allocated, the work can't be done for any price. You need individual key people and organizations, and strong central oversight.)

(C) Management/Budget/Schedule Lessons from JWST

For a Mega-project to succeed, make sure that you **DON'T** (cont):

4) Change science requirements after Phase A (unless essential to simplify, reduce risk and cost).

5) Allow contractors to change requirements, or have requirements jeopardize/delay project budget/schedule.

6) Change contract midstream, unless it is to reduce risk.

(Eric Smith: Sometimes it's better to take the paperwork hit if it is technically required to change a requirement as you go).

7) Defer project component PDR's or CDR's to well after Mission PDR or CDR, resp.

8) Test items without a clearly defined decision path.



Mega-project needs heritage/links to technology from other parts of govt.

Mega-project needs strong technology benefits/lessons TO other parts of govt!

(D) Political/Outreach Lessons from JWST

For a Mega-project to succeed, make sure that you **DO**:

1) Assemble, maintain and fully use a *strong Coalition* of supporters and advocates who will fight for the project, since there will be storms and budget cancellations (HST did so successfully, SSC did so too late).

(Robert Smith: JWST didn't have its full "Coalition" in place until it got into serious budget trouble in 2010/2011).

2) Understand & foresee full political landscape of contractor world.

3) Have strong multi-partisan & multi-national support for project.

4) Educate, educate, and re-educate government & general public about project's essence.

(Harley Thronson: "Strong support for and opposition to Mega-projects can be as much *emotional* as rational. Not only does it matter to Coalition stakeholders whether it can be built, my state gets dollars, it is affordable, the technology is ready, and whether its science is exciting and possible.

Both support and opposition can be emotional (or non-rational): pride, ego, bragging rights, reaction to animations and visualizations, and to project appearance/home institution, etc, all do matter. A Mega-project must be mindful of the very real human characteristics involved as well.")

(D) Political/Outreach Lessons from JWST

For a Mega-project to succeed, make sure that you **DO** (cont):

5) Strong heritage/links to technology *from* other parts of government.

(Eric Smith: “Unless an item is “build-to-print”, the heritage benefit may not be great. We often have to modify items enough that we are making a new item effectively.”)

6) Strong technology benefits/lessons *TO* other parts of government.

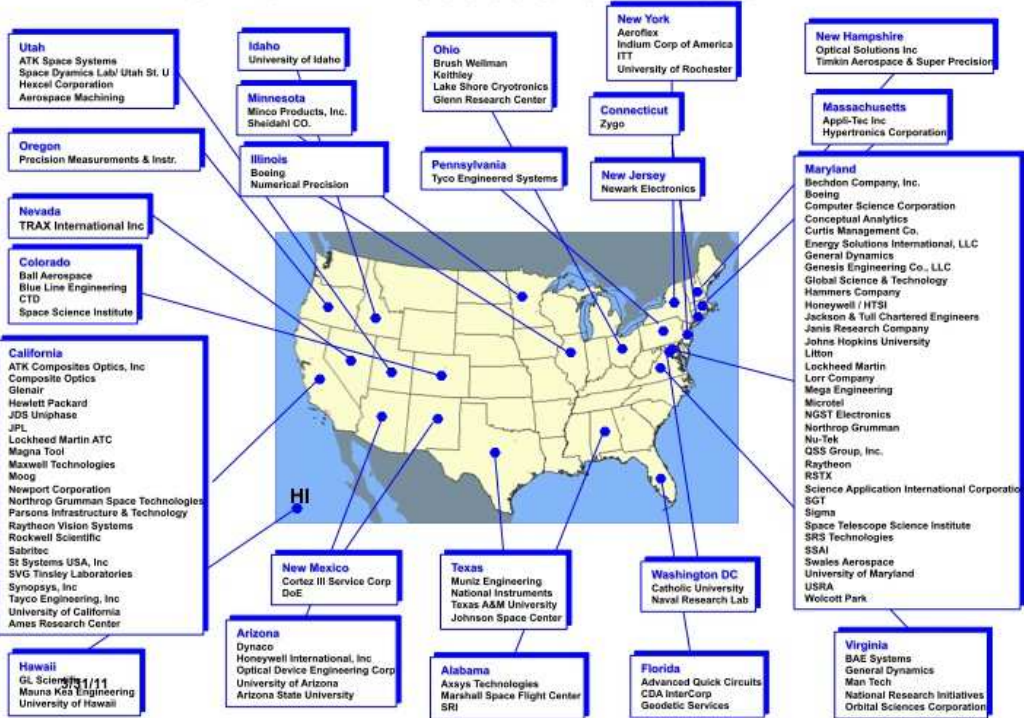
7) Strong, compelling benefits to society (“must-have” applications).
(SSC could not explain to a broad audience: Why SSC?).

8) Know your (funding-) decision makers: what exactly makes them tick?

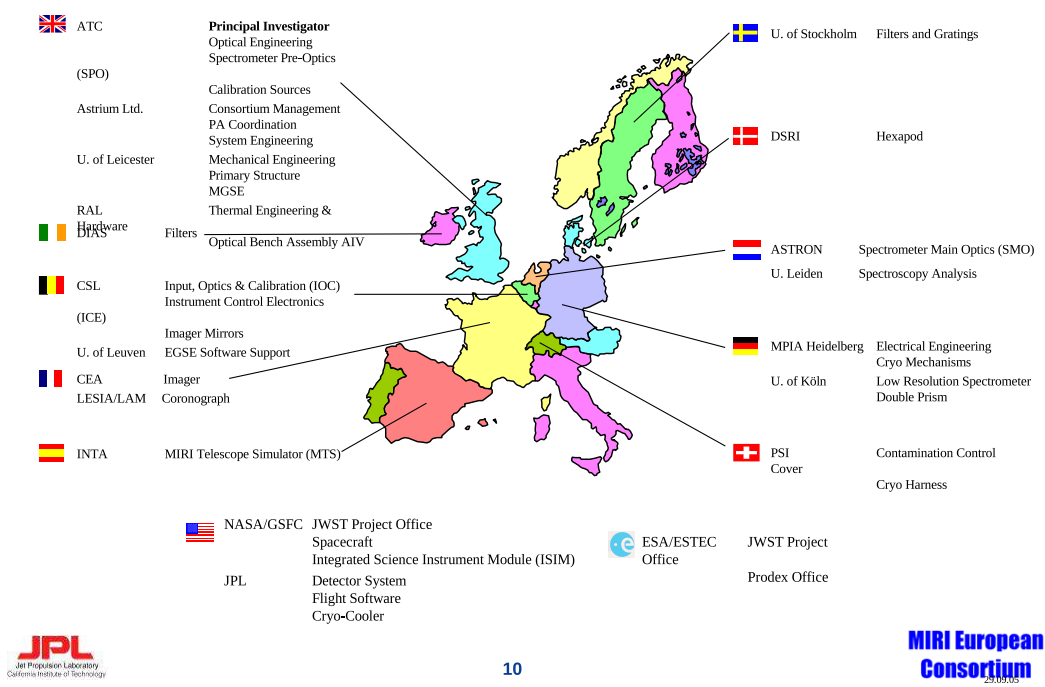
9) Have a last resort (“nuclear”) option, but plan to never have to use it.

10) Expect the unexpected. This includes: be willing to do (legal and moral) things to help save a Mega-Project that may cost you your job.

JWST: A Product of the Nation



European Consortium Who & Where



JWST hardware made in 27 US States: $\geq 80\%$ of launch-mass finished.

Ariane V Launch & NIRSpec provided by ESA; & MIRI by ESA & JPL.

JWST Fine Guider Sensor + NIRISS provided by Canadian Space Agency.

JWST NIRCам made by UofA and Lockheed.

(D) Political/Outreach Lessons from JWST

For a Mega-project to succeed, make sure that you **DON'T**:

1) Have project politicized in the government (lesson from SSC).

(John Mather: Entire professional societies went to war to stop the Space Station. They didn't have to do that. This rubbed off negatively onto the SSC as well ... Astronomy has done well because our Decadal Survey sets priorities, which the community is willing to accept and abide by).

2) Assume your government understands or likes the project: Educate, educate, and re-educate.

3) Have project become target of social media: Must continuously educate instead and reach out to opponents.

4) Have project too concentrated in one state (or nation):
MUST distribute efforts and wealth.

5) Don't pick fights you cannot win.

6) Ever fall asleep, not until launch anyway ...

Summary: Main Lessons from the JWST Project:

(1) Mega-projects demand new rules, in particular regarding building and keeping together a *strong Coalition* of project supporters and advocates:

(A) JWST Scientific/Astro-Community Lessons:

- 1) Project is a must-do scientifically and cannot be done any other way.
- 2) Keep advocating Mega-project to community until launch/first light.
- 3) Don't ignore importance of communication with patrons: Scientists, international partners, contractors, tax-payers, Congress, White House.
- 4) Don't have community infighting ("My mission is better than yours" — One key reason for Supercollider (SSC) demise).

(B) JWST Technical Lessons:

- 1) Use advanced technologies being developed elsewhere, if possible.
- 2) Know when not to select the most risky technologies.
- 3) Do your hardest technology development upfront. Have all critical components at TRL-6 before Mission Preliminary Design Review (PDR).

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- 1) Make conservative full end-to-end budget before Mission CDR.
- 2) Make sure budgets are externally reviewed, and at $\gtrsim 80\%$ joint cost+schedule confidence level. (Could not do $\lesssim 2010$; Did so early 2011).
- 3) Plan & effectively use 25–30% (\$+schedule!) contingency each FY.

(D) JWST Political/Outreach Lessons:

- 1) Assemble, maintain and fully use a broad Coalition of supporters and advocates who will fight for the project (SSC did so too late).
 - 2) Have strong multi-partisan & multi-national support for project.
 - 3) Strong technology benefits/lessons *TO* other parts of government.
- JWST *is* the telescope that the community asked for 15 years ago, and it is coming into being as we speak. The community should get ready to submit JWST proposals in less than 3.5 years from today!

OVERALL CONCLUSION: JWST is now on the right track, but we did have to learn our lessons.

we do not want this to
happen to U.S. astrophysics



Avoid ending up like SSC (left). Canceled project funds never returns!

Some things are better left discussed during ...



Miller time!



Het Borrel uur!

References and other sources of material shown:

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SPARE CHARTS

(from Robert Smith's Sarton talk on HST Lessons)

(Appendix from Rogier Windhorst's talk on synergy between JWST and GMT/TMT)

The Making of Successful Mega-projects: Coalition Building

To succeed, Mega-projects like HST must:

- 1) Be scientifically enormously attractive for an entire community.
- 2) Be made technically feasible.
- 3) Be made politically feasible.

Assemble a Mega-project team in technical, institutional and political terms: Patronage matters! (Not simply an issue of securing enough money to proceed).

'Advocating' a Mega-project has to be done over and over and over again.

SSC Failed its Efforts at Coalition Building:

- 1) Lack of international partners.
- 2) Dissent among physicists.
- 3) Program 'design' created serious tensions.
- 4) Congressional concern over deficits.
- 5) Widespread perception of unrealistic cost estimates.
- 6) Shift in the 'political economy' and loss of influence for Texas.

Successful Mega-projects before and after World War II

World War II and the Cold War meant an enormously enlarged role for the federal government as scientific patron, starting with the Manhattan Project.

This was not just a matter of project size, but contained:

- 1) New social roles.
- 2) Scientists as Coalition Builders.
- 3) Coalition Builders and the Hubble Space Telescope as prime example.

The Hubble Space Telescope and Coalition Building

A big scientific instrument placed at the frontiers of knowledge represents a political and managerial achievement every bit as significant as the technical feat:

Hubble Space Telescope (HST) helped to reconstitute the astronomical enterprise.

HST helped remake what it means to be an astronomer.

Advocacy of new telescopes was no longer left to a few elite astronomers: we engaged a community of scientists.

Coalition Building: The Ground-Based Astronomers

Assured ground-based astronomers that space astronomers would promote a 'balanced' program.

Coalition Building: Gain the Interest of NASA

Not just state-of-art science,

But also provided a justification for the Space Shuttle,

And ties to the human space flight program.

Coalition Building: The Contractors

Financial interest in new projects.

Institutional interest in bringing new sorts of business and skilled engineers of various sorts into companies.

Coalition Building: The White House

Justification of the national investment in the space shuttle.

U.S. leadership in science.

Attractive science.

Coalition Building: The U.S. Congress

Jobs across all 50 states.

U.S. leadership in science.

International partnership.

Coalition Building: The Department of Defense

An important part of the Hubble Space Telescope's technical heritage comes from reconnaissance satellites.

NASA and the DOD therefore had to agree on how to build HST without revealing classified information.

Coalition Building For Hubble's last Servicing Mission

NASA canceled the final planned servicing mission to HST in 2004.

2004: Coalition of Supporters enters the field one more time.

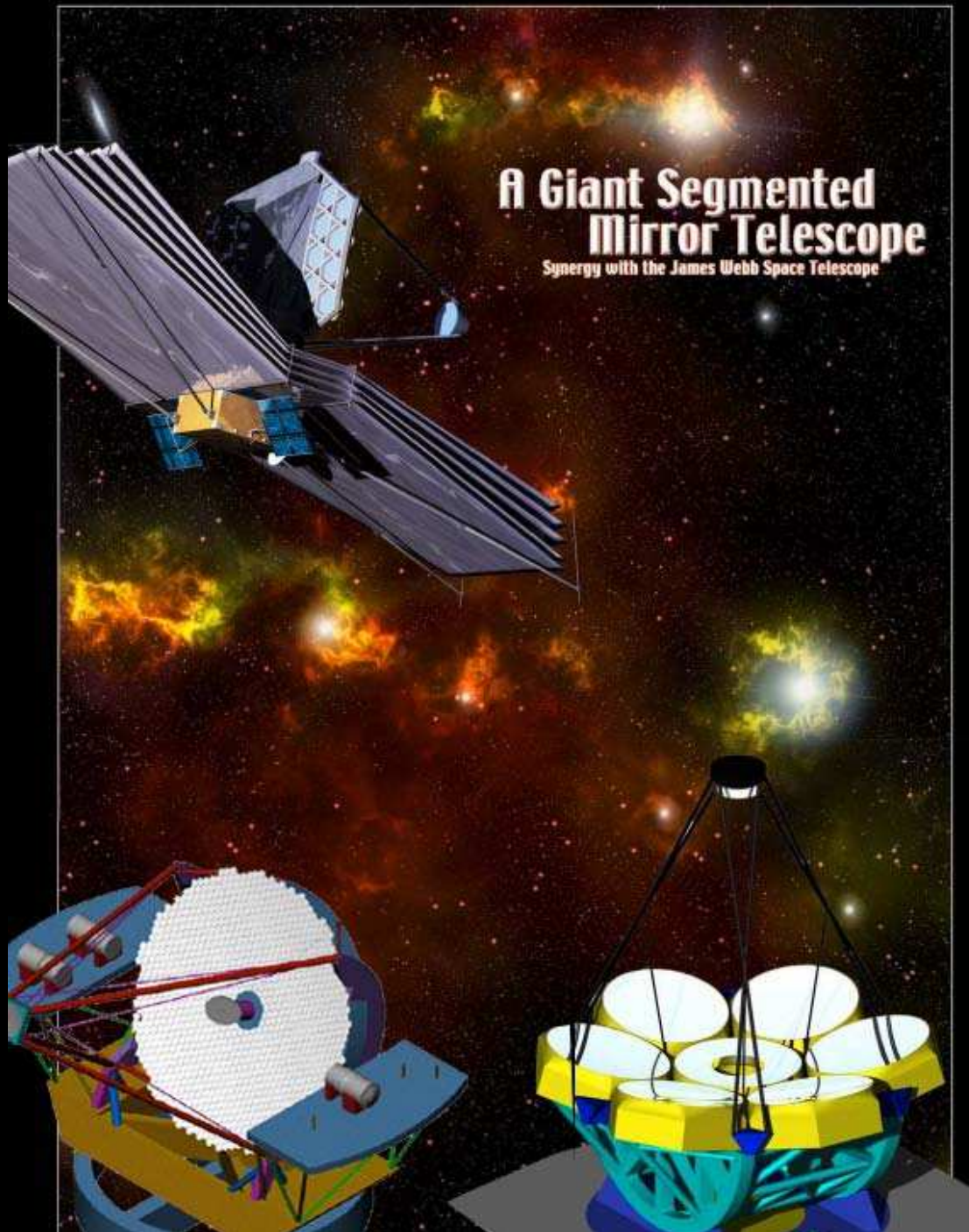
In time, the Coalition would involve members of the media and the public.

Public and Congressional outcry resulted in the decision being overturned.

Steven Weinberg's Question: Is Big Science in Crisis?

“We may see in the next decade or so an end to the search for the laws of nature which will not be resumed again in our own lifetimes” .

What is the Answer? It depends on the success of scientists as coalition builders.



2. Appendix: GMT/TMT/ELT and JWST Synergy: (Kudritzki, Frogel⁺ 2005):

(1) Are the top two priority missions of the 2001 Decadal Survey in Astronomy & Astrophysics.

(2) Each give orders of magnitude gain in sensitivity over existing ground and space telescopes, resp.

(3) Have complementary capabilities that open a unique new era for cosmic and planetary discovery.

(4) Maximize concurrent operation of GMT/TMT/ELT and JWST!

(A) Unique Capabilities of the 6.5 meter JWST in L2

(1) Full sky coverage & high observing efficiency.

(2) Above the atmosphere, JWST will have:

Continuous wavelength coverage for $0.6 \lesssim \lambda \lesssim 28.5 \mu\text{m}$.

High precision and high time-resolution photometry and spectroscopy.

(3) JWST is a cold telescope ($\lesssim 40 \text{ K}$):

Minimizes thermal background (for $\lambda \lesssim 10 \mu\text{m}$, set by the Zodi: $10^3\text{--}10^4\times$ or 7–10 mag lower than ground-based sky!).

Very high sensitivity for broad-band IR imaging (\Leftarrow no atm OH-lines).

(4) Diffraction limited for $\lambda \gtrsim 2.0 \mu\text{m}$ over a wide FOV ($\gtrsim 5'$), hence:

PSF nearly constant across the FOV.

PSF stable with time — WFS updates on time-scales of (~ 10) days.

Very high dynamic range.

GMT/TMT/E-ELT lessons: JWST provides a critical *concurrent* complement to GMT/TMT/E-ELT: Panchromatic near–mid-IR imaging & spectral follow-up of GMT/TMT/E-ELT discoveries.

(B) Unique Capabilities of the GMT/TMT/E-ELT

(1) Sensitivity $25\times$ greater than JWST in accessible spectral regions.

Very high optical sensitivity ($0.32\text{--}1.0\ \mu\text{m}$) over a wide FOV ($\gtrsim 10'$).

(2) Very high spatial resolution, diffraction-limited imaging in mid- and near-IR — with AO can get PSF $4\text{--}6\times$ better than JWST.

High sensitivity for non-background limited IR imaging and high-resolution spectroscopy (between OH-lines).

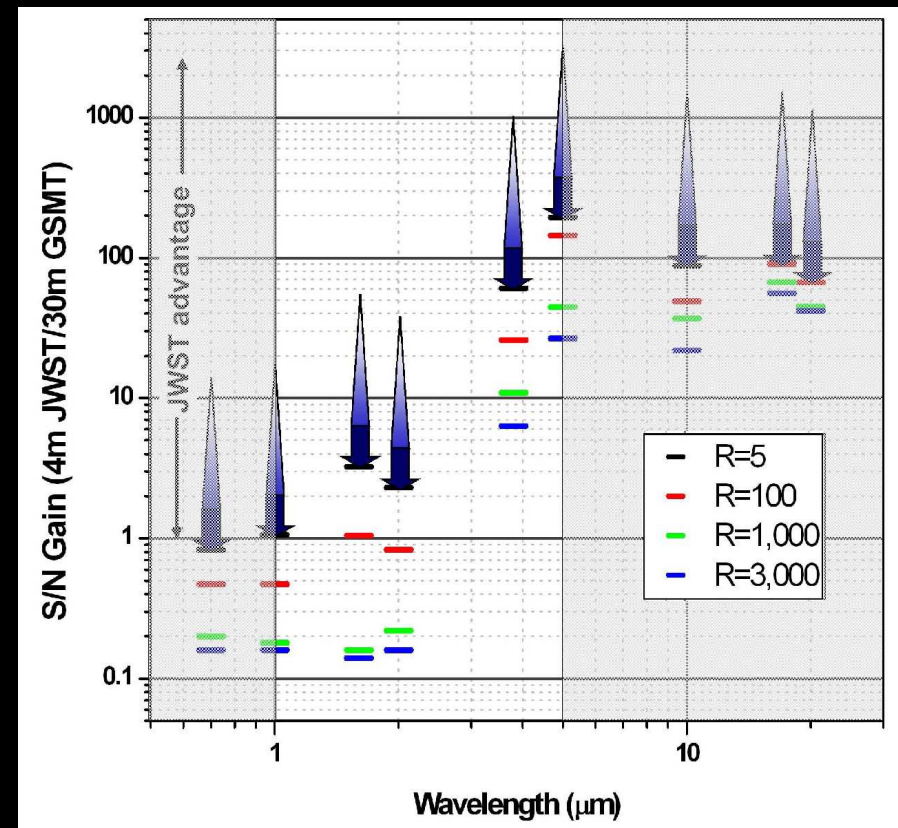
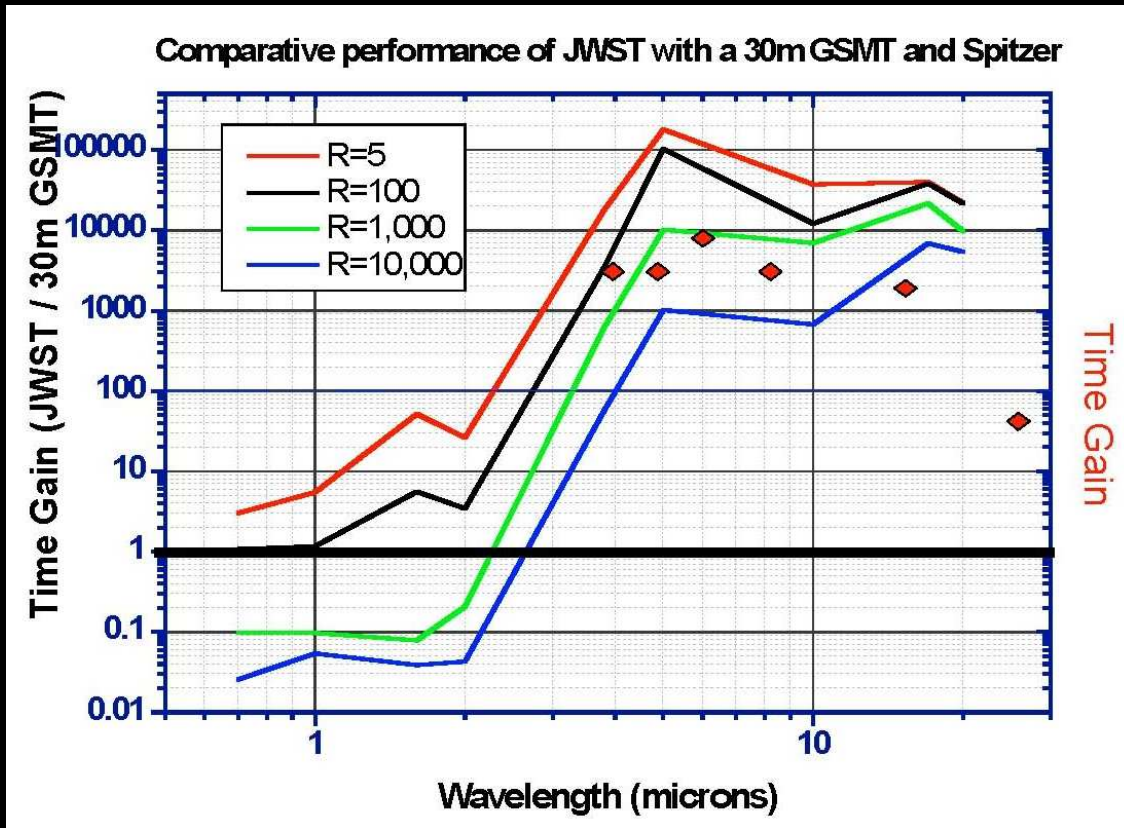
(3) Very high resolution spectroscopy — ($R \gtrsim 10^5$) in optical–mid-IR.

(4) Short response times — few minutes for TOO's.

(5) Flexible and upgradable — take advantage of new developments in instrumentation in the next decades.

Expect to need JWST for the unexpected GMT/TMT/E-ELT discoveries !

(C) Synergy between the GMT/TMT/E-ELT and JWST



LEFT: Time-gain(λ) of JWST compared to GMT/TMT/E-ELT and Spitzer. GMT/TMT-AO competition is why JWST no longer has specs at $\lambda \lesssim 1.7 \mu\text{m}$.

RIGHT: S/N-gain(λ) of JWST compared to ground-based:

Top of arrows: 6m JWST/Keck; Middle: 6m JWST/TMT; Bottom: 4m JWST/TMT.

(D) Comparison of GMT/TMT/E-ELT and JWST — areas of unique strength

<i>Instrument Capability</i>	<i>Uniqueness</i>
Imaging 0.7-1.7 microns	20-30m MCAO will be comparable
Imaging 1.7 - 5.0 microns	JWST Unique
Imaging 5-28 microns	JWST Unique
Coronagraphy 0.7 - 2.3 microns	Extreme AO on 8-10m superior
Coronagraphy 2.4 - 5 microns	JWST Unique
Coronagraphy 5 - 28 microns	JWST in principle unique
Tunable filter 1.0 - 2.0 microns	8-10m AO & narrow band filters comparable
Tunable filter 2.4 - 5 microns	JWST in principle unique
Slit Spectroscopy 0.7-1.7 microns	20-30m MCAO superior
Slit Spectroscopy 1.6 - 5 microns	JWST Unique
MOS spectroscopy 0.7- 1.7 microns	20-30m MCAO superior
MOS spectroscopy 1.7 - 5 microns	JWST Unique
IFU spectroscopy 1.0- 1.7 microns	20-30m MCAO superior
IFU spectroscopy 1.7 - 5 microns	JWST Unique
(IFU) spectroscopy 5-28 microns	JWST Unique

JWST: diffraction limited wide-FOV imaging and low-res spectra at $\gtrsim 2\mu\text{m}$.

GMT/TMT: high-res imaging, coronagraphy, TF-imaging & IFU spectra at $\lesssim 1.7\mu\text{m}$, and high-res spectroscopy at $\lesssim 2\mu\text{m}$ (with AO beyond).