

## Annual Check Up Results

Spring 2005

	SATISFACTORY	NEEDS IMPROVEMENT
Security of the data	8	0
Quality of the data	4	4
Standard reports currently available	3	4
<b>Comments: could be expanded; needed for comparison groups</b>		
Special use report process/results	7	0
BRIO/Hyperion and data tips or assistance provided by ASSIST staff	8	0
<b>Comments: great!</b>		
Training available for ASSIST users	6	1
Responses to questions sent to <a href="mailto:ASSIST-Q@asu.edu">ASSIST-Q@asu.edu</a>	7	0
ASSIST website	6	1
<b>Comments: liked old format (i.e., first page had 6 subheadings/links under data—not just one bubble—making it easier to find what you need; colors and fonts a bit too “busy”)</b>		
<i>ASSIST E-News</i>	6	0
<b>Comments: I love it!</b>		
Overall communication from ASSIST staff	8	0
Overall ASSIST technical support	8	0
<b>Comments: great!</b>		
Overall awareness of ASSIST on your campus	4	2
<b>Comments: ? (next to unchecked satisfactory box)</b>		

Number 1 issue concerning ASSIST for 2005-2006:

1. I would like to see more of the ABOR request be handled through ASSIST. It seems logical and would be more efficient and consistent.
2. Comparison groups (similar CC and native UV students)
3. Quality and timeliness of data
4. Probably expand the standard reports—especially for those who don't usually use Brio.

5. **Redesign of the data model and process to allow community colleges to submit data in pieces (some open-entry courses are not complete before the submission deadline in February)**
6. **Technical staff very helpful.**