

## USER FEEDBACK SURVEY CAPITAL PROGRAMS MANAGEMENT GROUP CONSTRUCTION ADMINISTRATION

How are we doing??

The Arizona State University Capital Programs Management Group is committed to providing professional project management services to meet your facility needs. Please share with us your opinion of how well we are doing in the Construction Phase of the following project:

Date: \_\_\_\_\_ Project Manager: \_\_\_\_\_

Project Name: \_\_\_\_\_ No.: \_\_\_\_\_

Respondent Name: \_\_\_\_\_ Department: \_\_\_\_\_

Design Phase:

( ) 50% Construction

( ) 100% Construction

# SAMPLE

PLEASE RATE THE FOLLOWING MEASURES OF PERFORMANCE AND SERVICE.

	Very Satisfied	4	3	2	Very Dissatisfied	N/A
In general, how satisfied are you with the overall management and coordination of activities on this project? <b>Comments:</b>	5	4	3	2	1	0
Overall, how satisfied are you with the project staff? <b>Comments:</b>	5	4	3	2	1	0

	Very Satisfied				Very Dissatisfied	N/A
Overall, how satisfied are you with the performance of the Architect and/or Engineers? <b>Comments:</b>	5	4	3	2	1	0
Were you satisfied with the Project Manager's control of the budget? <b>Comments:</b>	5	4	3	2	1	0
Were you satisfied with the Project Manager's anticipation and resolution of the project problems and conflicts? <b>Comments:</b>	5	4	3	2	1	0
Were you satisfied with the Project Manager's control of the schedule? <b>Comments:</b>	5	4	3	2	1	0
Was the Project Manager in control of consultants, contractors, and the project? <b>Comments:</b>	5	4	3	2	1	0
Were you satisfied with the quality of the work? <b>Comments:</b>	5	4	3	2	1	0
Were the notifications of construction start and disruptions made in a timely manner? <b>Comments:</b>	5	4	3	2	1	0
Are you satisfied with the Contractor's performance on the project? <b>Comments:</b>	5	4	3	2	1	0

SAMPLE

**SCORE:** \_\_\_\_\_